



DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION  
CITY OF CHICAGO

LIQUOR LICENSE PLAN OF OPERATION

Licensee: Wonderworks, LLC

Premises: 1130 W. Monroe Street  
Chicago, IL (the "Premises")

Application Type: Public Place of Amusement (1050), Incidental Consumption on Premises (1471),

Account Number: 427257

Site Numbers: 1 & 2

Pursuant to City of Chicago Municipal Code ("M.C.C.") Sections 4-60-040 (h), and 4-156-311 the Department of Business Affairs and Consumer Protection ("BACP") / Local Liquor Control Commission ("LLCC") of the City of Chicago and the above-named Licensee have agreed to the issuance of a Public Place of Amusement License, an Incidental Activity Consumption on Premises Liquor license, a Retail Food Establishment license and a Late Hour Liquor license (collectively "Licenses") under the following conditions:

I. Description: **Museum and Event Center with Liquor Sales**

The Licensee will operate a museum with an occupancy of 1,088 persons that will also host events from time to time. The primary business activity will be a museum (public place of amusement) with ticket based admission. Tickets may be sold on an assigned seat or general admission basis depending on the exhibition or event. Events open to the general public will all be ticketed. Alcoholic beverages will be served on the Premises, but shall only be served in plastic disposable containers or cans and Licensee shall not provide any fruit or vegetable garnishment with any beverages.

This Plan of Operation will be implemented on any day and all hours the Licensee is open for business.

II. **Prevent of Security / Public Nuisance Conditions**

### **1. Security Training**

The Licensee will train its security commensurate with industry practices including training employees to have knowledge of the Licensee's evacuation plan in the event of fire or any other emergent circumstances. The Licensee will hold regular staff meetings during which it will discuss any public safety concerns it learns from the Chicago Police Department, the Local Liquor Control Commission or CAPS meetings. The Licensee shall cause all of its security personnel to complete a certified BASSETT program. Licensee shall attend all 012<sup>th</sup> District CAPS and Hospitality/Business meetings, meetings with the Police Commander and any similar CPD sponsored meetings.

Security personnel will wear clothing clearly identifying them as "security" while on duty.

The Licensee shall limit the number of patrons to the occupancy limit listed on the Occupancy Placard by the Buildings Commissioner.

The Licensee will display signs reminding patrons to not loiter and to respect the Licensee's neighbors, by exiting the Premises quietly.

The Licensee's manager will have a manager on site at all times and this manager will be the point person for Chicago Police and Fire Departments.

Licensee shall maintain a logbook with all incident reports and calls for service at the Premises.

### **2. Evacuation**

The venue has an emergency evacuation plan in place. In addition to the front main exit, there are three other means of evacuation, all of which are fully identified by illuminated signage. In case of an emergency, guests will be directed to the nearest exit by announcements, mega phones and security and venue staff. Licensee personnel will turn off any music and make an announcement to safely walk to the nearest exit and instruct patrons to a gathering area(s) on the exterior of the Premises. All employees have designated evacuation roles.

### **3. Exterior Security**

With regard to security in the areas adjacent to the Premises, identifiable security personnel equipped with two-way radios will be on patrol at all times while the Licensee is open to the public. Specifically:

- a. Security personnel will patrol the Premises' exterior, including the entrances, exists and sidewalks;
- b. The area in front of the Premises will be illuminated;
- c. Security personnel shall take affirmative steps to remove loiterers and trespassers outside the Premises so that sidewalks and entrances to the Premises are not impeded. Security shall take

affirmative steps to prevent patron from removing alcohol from the Premises and drinking on the public way.

- d. The Licensee shall deny entry to any patron who exhibits visible sign of intoxication or cannot produce valid government identification;
- e. Security personnel will be positioned at the main entrance to the Premises;
- f. Security personnel posted on the exterior of the Premises will be charged with monitoring patrons entering or exiting the Premises and instructing them to: (i) not create any unnecessary loud noise; (ii) not loiter in front of the Premises unless waiting for entry into the Premises; (iii) not loiter on adjacent properties and (iv) not litter in front of and curbside of the Premises and adjacent properties.
- g. All security personnel will be instructed ensure that the police are contracted via the City of Chicago's 911 emergency telephone system in the event security personnel observes unlawful activity.
- h. In the event any patron is injured or security personnel observes illegal activity, the incident shall be logged and documented on the Licensee's logbook. All incident reports should include: (1) the date and time of the incident; (2) a brief summary of the incident; and (3) the name of any known witnesses including their contact information.
- i. A representative of the Licensee shall attend all local and publicly announced CAP's meetings.

#### **4. Cooperation with CPD and BACP**

Licensee shall fully cooperate with the Chicago Police Department ("CPD") the Department of Business Affairs and Consumer Protection ("BACP") In the event that CPD detains, cites or arrests any individuals at or near the Premises stemming from an incident at or near the Premises, Licensee or its staff member, whichever has knowledge of the incident, shall fully cooperate with CPD and its subsequent investigation and prosecution, including, but not limited to, signing a complaint against any alleged offender and participating in any hearing(s) or trials. Licensee shall not expand the Premises without first applying to the City of Chicago for approval to expand.

**5. Duty to Monitor Noise.** Licensee shall monitor the noise levels emanating from the Premises to ensure compliance with the Chicago Environmental Noise Ordinance.

#### **6. Promoters**

Licensee shall not allow any Promoter to control the Premises for any event taking place at the Premises. Licensee must at all times:

- a. Control the staff working at the Premises;



- b. Control the decision to allow or deny any patron access to the Premises;
- c. Approve all marketing of any event that is to take place at the Premises;
- d. Ensure Promoters are aware of this requirement by including these requirements in any contracts with Promoters;

Provide copies of any Promoter agreements upon request by BACP/LLCC or any law enforcement official.

#### **7. Bottle Service**

Bottle Service shall not be allowed on the Premises.

#### **8. Garbage**

Licensee will contract with a waste hauling company to provide an adequate number of bins/dumpsters to support refuse collection from pick up to pick up. Licensee staff shall ensure that the bins/dumpsters are kept in a sightly manner with no overflowing or lose garbage on or around the area. Additionally, Licensee will control the accumulation of litter from its customers and other individuals by maintaining a routine sweep of litter outside of the Premises by staff. The walk around sweeps will occur at opening and periodically through closing each night the Premises are open for business.

#### **9. Exterior Safety Lighting / Surveillance Cameras**

- a. **Exterior Lighting** Sufficient exterior lighting exists to illuminate the Premises' exterior.
- b. **Surveillance Cameras** The Licensee has installed video surveillance cameras (the "Cameras") to monitor the interior and exterior of the Premises. Specifically:
  - i. The Cameras can view and record activity in the front and on the sides of the Premises showing each patron entry to the Premises for a distance of fifteen feet, as measured from the point of entry;
  - ii. The Cameras record at least as 480 lines of resolution per second and are light sensitive;
  - iii. The Cameras' recorded images are capable of being viewed through the use of digital media and are capable being transferred to portable forms of media;
  - iv. The Cameras do not have an audio capability;
  - v. The Cameras shall be in operation and recording continuously twenty-four hours a day, seven days a week;

- vi. All Camera recordings will be indexed by date and time and will be preserved on the Licensee's computer system for at least thirty (30) days after recording;
- vii. Upon request, Camera recordings shall be made available to the City of Chicago Police Department, local liquor control commissioner or other authorized government official;
- viii. The Camera recordings shall be stored in a secured manner at the Premises with limited access to the Licensee's personnel;
- ix. The Licensee shall maintain a logbook documenting all requests for, access to, and dissemination and use of any recorded material made or captured by the required Cameras, including: (i) the date and time such entry was made, (ii) the reason why such entry was made; and (iii) the name of the person making the request or accessing, disseminating or using the recorded material. The Licensee will make copies of the logbook available upon request, for inspection by the City of Chicago Police Department, local liquor control commissioner or other authorized government official; and
- x. The Licensee shall post signage in a conspicuous manner and at appropriate locations notifying its patrons that video surveillance is in progress.

The conditions of this liquor license are legally binding and may be enforced by City of Chicago enforcement authorities under M.C.C. §§ 4-60-040(h) and 4-156-311 (d)3(A). All other conditions of the license are governed by the City of Chicago Municipal Code. Violation of the above stated conditions may result in the imposition of a fine and/or suspension or revocation of all business licenses issued to the Licensee. Violations of the above stated conditions may also result in the issuance of cease and desist orders prohibiting the activity which violates the conditions of the liquor license.

The conditions of the business licenses issued pursuant to this Plan of Operation shall apply to the business address and Licensee and to all officers, managers, members, partners and direct or indirect owners of the entity of which is licensed. The sale of the Licensee to other persons purchasing the stock of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation. Any and all potential new owners of the licensed entity shall be subject to the same conditions set forth in this Plan of Operation.

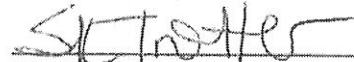
It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to post this Business License Plan of Operation next to the business license certificates in a conspicuous place at the business address.

**Licensee:** Wonderworks, LLC

**Address:** 1130 W. Monroe Street  
Chicago, Illinois 60607

  
By: Brad Keywell, Manager  
Wonderworks, LLC

Date: 8/5/19

  
By: Shannon Trotter, Commissioner  
Local Liquor Control Commission  
City of Chicago

Date: 8/5/19